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Licensing Committee Supplement

Wyre Borough Council
Please ask for : George Ratcliffe
Assistant Democratic Services Officer

Tel: 01253 887608

Licensing Committee meeting on Wednesday, 22 November 2023 at 10.00 am in the Marine Hall - The Esplanade, Fleetwood

3. Application for a new Premises Licence - Valiants Farm, Lancaster Road, Out Rawcliffe, PR3 6BL

(Pages 3 - 20)

Representation from Environmental Health and proposed amended PPN and Public Safety conditions.



From: Clayton, Nick < Nick.Clayton@wyre.gov.uk>

Sent: 15 November 2023 13:34

To: Licensing < Licensing@wyre.gov.uk >

Subject: representation for Valiants license Application

Good Afternoon,

Agenda Item 3

The attached premises licence application and plan for Valiant's Farm, has been received by the Council where the applicant E A Wallace Ltd is seeking to run events, some of which may involve the carrying on of licensable activities, on a limited number of occasions each year, with a maximum capacity of 5000 people in attendance.

Events on site according to the application will have the potential to commence at 10.00 and end at 22.00 Monday to Wednesday, with similar hours proposed for Sunday's. Events held on a Thursday, Friday, or Saturday, will have the potential to commence at 10.00 and end at 23.00.

The application does not make clear the exact nature of the events proposed to be held under the licence however, following conversations with the applicant's agent Malcolm Ireland, it is believed that some events will be large scale outdoor music events similar to concerts/festivals.

Whilst pre-submissions conversations were held with the applicant's agent in an attempt to agree potential conditions for the prevention of public nuisance, a formal application was submitted before any sort of consensus could be achieved.

The application received outlines just 4 conditions intended to prevent public nuisance, which in my view is vastly insufficient to address the potential for public nuisance due to either noise or anti-social behaviour that could arise from the operation of the premises licence. The number of conditions put forward by the applicant has since increased to 5, with the inclusion of a condition that would limit events held under the licence to 12 per year, with 9 of the events being limited to a capacity of 1000 people, and 3 events to a capacity of 5000 people. Concerns do however still exist in respects to the potential impact of events held under the licence on those in the locality. My concerns in respects to the potential for noise and anti-social behaviour are outlined briefly below.

It should be noted that discussions with the applicants agent will continue if accepted by the applicant up to the date of the Licensing Committee in the hope that an agreement in respects to suitable conditions can be reached.

It should also be noted that concerns also exist in respects to public safety and for this reason, suggested conditions have been put forward for consideration and recommendation by the Police should the application be granted.

Noise

Having read through the application and the limited information set out within, I have serious concerns regarding the applicant's ability to sufficiently control noise from activities associated with regulated entertainment, specifically noise from music.

The application is for 'outdoor' events and given the location of the application premises the introduction of loud music will be noticeable to local residents to say the least, and in my view likely to cause a noise nuisance.

The application is for events within the hours of 10:00 and 23:00 in an area where residential premises are present and where background noise levels are generally low. My concern therefore is that any amplified noise from the application premises will impact adversely on those residents within close proximity to the application site, particularly when background noise levels are at their lowest late in the evening. Consideration has also been given to the likely impact of noise resulting from a significant number of patrons / vehicles arriving and leaving the site late at night and noise caused by up to 5000 revellers/patrons being in attendance on site at any one time. Whilst very little detail is provided in the application as to the nature of the intended events, as stated previously, there is potential that the events will comprise music festivals with the provision for attendees to camp on site for the duration of each event.

If granted each event will be permitted to last up to 3 days, thereby meaning that residents have the potential to be subjected to any unacceptable noise levels generated for a lengthy period.

Whilst the applicant has recently put forward a condition which would limit the number of events to be held with a capacity of up to 1000 patrons to 3 events per year, this is still considered a concerning number given the location of the application premises and the likely nature of the events to be held, particularly as if granted, this would not be the only licence held by the premises. A further two licences already exist in respects to Valiants Farm, the details of which are provided below:

PL(A)1322- held by BTID Events Ltd, allows for an annual music festival which is intended to take place once each year, the festival is two days long but permission has been given for 3 days to allow BTID events flexibility in running the festival. The hour's operation 10-1.00am indoors and outdoors and has a cap capacity of 4999 people in attendance.

PL(A) 1584- E A Wallace Limited, allows for the internal use of the building only for 12 days per calendar year, it has been stated that events would vary but the intended use if for music/dance event and has a cap capacity of 4999 people in attendance.

If granted therefore, this latest licence including the two previously grant licences would enable events of up to 1000 patrons to be held on 18 days per year, events of up to 5000 patrons on 9 days of the year and events of up to 4999 patrons to be held on 15 days of the year, i.e.: a significant period for local residents to endure.

Events held at the application premises in the past have not been without concern or complaint. Indeed the council has previously received reports regarding unacceptable noise levels from the application site from residents in near Valiant's Farm, but also from those more distant in both Little and Great Eccleston, thereby demonstrating how far noise from events involving amplified music can travel. It is therefore considered necessary to ensure that if approved, the licence is suitably conditioned to ensure that robust controls are in place to minimise the impact of any future events on those not only in the immediate vicinity but also within the wider Over Wyre area.

<u>ASB</u>

Similar concerns exist in respects to the potential for anti-social behaviour as they exist for noise. As has been previously mentioned consideration has been given to the potential impact of up 1000 / 5000 revellers/patrons arriving at, staying at, and leaving the application site during any events.

In the past the council has received reports from a wide geographical area of patrons accessing the application site via the surrounding land, and in doing so trespassing on private property, causing alarm, nuisance and intimidation to residents, and engaging in unacceptable acts including urinating in residents private gardens. I have also personally observed the impact of reverges patrons arriving / leaving the application site during

previous events and consider that suitable and sufficient conditions are required to prevent / reduce such impact in future should this application be granted.

Should you wish to discuss my concerns in respects to this application in any further detail then please feel free to contact me

Kind regards,

Nick Clayton



THE LICENSING ACT 2003 (HEARINGS) REGULATIONS 2005 WYRE COUNCIL REGULATION 8 - RETURN FORM OF NOTICE

PREMISES: VALIANTS FARM, LANCASTER RD, OUT RAWCLEFFE, LANCASHIRE PR3 6 BL HEARING DATE: 22 nd November 2023 NAME OF PARTY GIVING NOTICE: I do not* consider a hearing to be necessary. I shall not attend the hearing. I shall not be represented at the hearing*, or: I-shall be represented at the hearing by my representative, who will be:* Name: NICHOLAS (NICK) CLAYTON Address: CIVIC CENTRE, BRECK RD, POULTON - LE-FYLDE, LANCASHIRE Qualification (if any): BSC HONS PUBLIC HEALTH: ENVIRONMENTAL HEALTH LOA PG DIP ACOUSTICS & NOISE CONTROL 01253 887404 / 07971520383 E-mail address: nich Clayton @wyre gov. Uh I do net* wish to be accompanied by any other person to appear at the hearing. If you request permission to be accompanied at the hearing by any other person(s), please provide details of their name and address below. Please also include a brief description of the point or points on which that person may be able to assist the Sub-Committee at the hearing. (continue on separate sheet if necessary) Name CORINNE MASON (PT.O FOR ADDITIONAL PERSONS Address CIVIC CENTRE BRECK RD, POULTON-LE-FYLDE LANGASHIRE FY6 7PM Details: As MANAGER OF ENVIRONMENTAL PROTECTION & COMMUNITY SAFETY CORINNE MASON HAS CO-AUTHORED, THE COUNCILS PPN CONDITIONS TO ADRESS ADDRESS POSSIBLE NOISE & ASB THAT MAY ARISE FROM THE PROPOSED APPLICATION. Dated 10/11/2023 *Please strike through the italicised words if necessary: do not*

Please return this form by ***** to:

NEIL GREENWOOD:

CIVIC CENTRE, BRECK RD, POULTON - LE-FYLDE, LANCASHIRE HEAD OF ENVIRONMENTAL HEALTH & COMMUNITY SAFETY SEE PLEASE, DETAILS FOR CORINNE MASON, FOR REASON WHY NEIL GREENWOOD SHALL BE IN ATTENDANCE.

ALSO IN ATTENDANCE WILL BE A AS YET TO BE CONFIRMED OUTSIDE COUNSEL, WHO IS TO PROVIDE ADDINCE TO WYRE COUNCILS ENVIRONMENTAL PROTECTION TEAM FOR THIS APPLICATION.



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General Prevention of Public Nuisance Conditions – Applicable to ALL Events

- There shall be no more than three events each calendar year and these will not take place
 consecutively which involve the carrying on of regulated entertainment under the authority of
 this premises licence and the attendance of more than 1,000 people (excluding staff, etc.). Each
 event of attendance of more than 1,000 people to be notified to the Police and Licensing
 Authority 6 months prior to the event taking place.
- 2. Events held under this premises licence cannot take place at the land identified on the premises licence plan when other licensable activities are held at Valiant Farm using the following premises licences PL(A)1322 or PL(A)1584.
- 3. The Designated Premises Supervisor or the Personal Licence Holder for the premises who is supervising the sale or supply of alcohol at that time shall not permit customers to congregate and consume alcohol sold or supplied by that premises in a public place within the immediate vicinity of the premises and in an area not so licensed for consumption to the annoyance or obstruction of others and shall prevent the removal of alcohol if it is intended for such a purpose. For the avoidance of doubt, this condition will not apply to any designated external area under the control of and operated by the Licence Holder.
- 4. Any outside area which is specifically delineated to be used for the consumption of alcohol (such as, but not limited to, enclosed areas around an external bar) shall cease to be so used at 23:00 hours. Signs shall be displayed in prominent positions warning customers that they will not be permitted to drink in the external areas after these times.
- 5. All outdoor bars will cease selling alcohol at 22.30. Customers in marquee/pavilion bars will not be allowed egress to outdoor areas whilst consuming alcohol beyond 22.30.
- 6. The Licensee shall ensure that staff departing at night when the business has ceased trading, conduct themselves in such a manner to avoid disturbance to nearby residents.
- 7. Notices will be displayed at the entrance and exits advising customers to leave the site quietly.
- 8. The volume of amplified sound used in connection with any regulated entertainment shall, at all times, be under the control of the Licence Holder or their representative and the controlling mechanism shall be inaccessible to the public.
- 9. No nuisance shall be caused by noise coming from the premises or vibration transmitted through the structure of the premises. This includes noise generated from any regulated entertainment in the form of live or recorded music, mechanical ventilation and refrigeration plant, which shall not be audible at any premises within close proximity.
- 10. The Licence Holder or his representative shall conduct regular assessments of the noise coming from the premises on every occasion the premises are used for regulated entertainment and shall take steps to reduce the level of noise where it is likely to cause a disturbance to local

residents. A written record shall be made of those assessments in a log book kept for that purpose and shall include, the time and date of the checks, the person making them and the results including any remedial action. Key noise sensitive locations for monitoring will be agreed with Environmental Health prior to each event.

- 11. A tamper-proof noise-limiting device capable of setting limits for third octaves shall be utilised at the premises and all amplified music played at the premises must pass through this sound limiter at a level agreed by Wyre Council Environmental Health (such agreement not to be unreasonably withheld). The noise limiter shall not subsequently be altered without prior agreement with the Council's Environmental Health Department.
- 12. During any event that involves licensable activities being carried on under the authority of this premises licence, there will be a mobile telephone number which is designated as a number specifically for noise complaints. The mobile telephone which corresponds with said number will be attended to by the Licence Holder or his nominated individual responsible for noise complaints throughout the duration of event.
- 13. Any complaint (including noise) received shall be logged and investigated with a written record of the complaint submitted to the Licencing Authority upon request. Details that shall be recorded (where they are provided) upon receipt of a complaint are as follows;
 - a. Name and address of the complainant, what the complaint concerns, and where / how the complainant is impacted
 - b. Validation/verification of the complaint, i.e.: detail of the investigation findings
 - c. Remedial actions taken. If no remedial actions taken: justification must be provided instead
 - d. Record of communication to the complainant(s) advising of what has been done to address their complaint.
- 14. Frequent collection of glasses and bottles will be undertaken to ensure that empty containers brought from to the site by patrons do not accumulate in or around the licensed premise.
- 15. Cattle and other farmed animals shall be excluded from grazing on any part of the licensed premises that is to be used for camping or entertainment (excluding car parking areas) for a minimum of 21 days prior to the patrons being admitted onto the site and up until camping has ceased on site.
- 16. There shall be provided at the premises containers for the storage and disposal of waste foods and other refuse from the premises. Those containers shall be constructed, maintained and located so that access to them by vermin and unauthorised persons is prevented and arrangements shall be made for the regular lawful disposal of their contents.
- 17. Refuse such as bottles shall be disposed of from the premises at a time when it is not likely to cause a disturbance to residents in the vicinity of the premises.
- 18. There shall be no emission from the premises of offensive smells, which are likely to cause a nuisance.
- 19. No light from or on the premises and any other light under the control of the premises shall be provided where that light causes a nuisance to nearby premises.

- 20. During any event that involves licensable activities being carried on under the authority of this premises licence, the licence holder shall ensure that only premises that are already registered under the Food Hygiene (England) Regulations 2006 shall be allowed to provide food and drink.
- 21. With respects to any car / vehicle show, there shall be no nuisance caused by the unnecessary usage of car horns or excessive usage of car horns.
- 22. With respects to any car / vehicle show, there shall be no nuisance caused by the unnecessary revving of engines or excessive engine revving.

<u>Prevention of Public Nuisance Conditions – Applicable to Music Events/Festivals/Concerts</u>

 A Noise Assessment and Management Plan will be submitted to the Licensing Authority at least six months prior to the first day of each event. This will take account of all regulated entertainment which will be provided during each event, including the number of stages/marquees/pavilions, and the location, orientation and operational times of each stage/marquee/pavilion.

The Noise Assessment and Noise Management Plan will include:

- a. The findings of a noise survey carried out by the Noise Control Consultant to determine the background noise levels (as defined by the Code of Practice on Environmental Noise Control at Concerts) at locations around the venue representative of the noise sensitive premises likely to experience the largest increase in noise/highest noise level as a result of the event.
- b. The predicted Music Noise Levels from the event at the noise sensitive properties identified in (a) above;
- Details of the sound control and monitoring scheme that will be put into place to
 minimise the Music Noise Levels from the event to ensure compliance with the
 noise limits set in condition conditions 1 and 2 of section Prevention of Public
 Nuisance Conditions Applicable to ALL Music Events Whether Internal (temporary
 structures) or External of this licence;
- d. An offsite noise monitoring strategy which demonstrates an adequate level of monitoring at all noise sensitive villages/properties identified in a) above.

Issues raised by the Environmental Health Department regarding the Noise assessment and Noise Management Plan, including but not limited to, inclusion of alternative monitoring locations and other requested amendments must be addressed 3 months prior to any event.

- 2. Music Noise Levels (MNL) when assessed at the prediction stage or measured during sound checks or concerts should not exceed the background noise level (LA90) by more than 15 dB(A) over a fifteen minute period 1 metre from the façade of any noise sensitive premises noise sensitive premises (being premises where the occupants are likely to suffer nuisance from excessive noise or where complaints are received where occupants are being affected by noise) or representative monitoring position agreed in the noise management plan (NMP), prior to 23:00 hours.
- 3. The control limits set at the mixer position shall be adequate to ensure that the low frequency Music Noise Level (MNL) in the 63Hz and 125Hz octave frequency bands does not

exceed LZeq(15min) 65dB measured not less than 1 metre from the façade of a noise sensitive premises (being premises where the occupants are likely to suffer nuisance from excessive noise or where complaints are received where occupants are being affected by noise) or from a representative monitoring position agreed in the NMP, situated at least 2 km from the venue/premises.

- 4. Where it is not possible for a fifteen minute measurement to be taken as per conditions 2 and 3, a shorter 1 minute measurement may be taken. Justification must be provided and recorded for why the shorter measurement period has been implemented, and that a further 5 measurements over 1hr period should be undertaken at the monitoring position where the 1 minute measurement is implemented to ensure the Music Noise level as set out in conditions 2 and 3 is not breached.
- 5. Where access to a noise sensitive premises is not possible to measure the MNL as per conditions 2 and 3, then an alternative measurement position at the boundary or other representative location of the noise sensitive premises (being premises where the occupants are likely to suffer nuisance from excessive noise or complaints received where occupants are being affected by noise) can be used. This alternative location must be recorded and justified
- 6. The Licence Holder shall provide electronic sound limiters on the output of the mixing desk to amplifiers which can be pre-set to a given level, so that the control set at the mixer position is adequate to ensure the MNL at the noise sensitive premises (being premises where the occupants are likely to suffer nuisance from excessive noise or where complaints are received where occupants are being affected by noise) is not exceeded.
- 7. A noise propagation test shall be undertaken prior to any event in order to set appropriate control limits at the sound mixer position. The sound system shall be configured and operated in a similar manner as intended for the event. The sound source used for the test shall be similar in character to the music likely to be produced during the event.
- 8. The Licence Holder or their Noise Control Consultant shall ensure that the promoter, sound system supplier and all individual sound engineers are informed of the sound control limits imposed by conditions 2 and 3 (of section Prevention of Public Nuisance Conditions Applicable to Music Events/Festivals/Concerts) and that any reasonable instructions from the Noise Control Consultant regarding noise levels are implemented.
- 9. The appointed Noise Control Consultant shall continually monitor the noise levels at the sound mixer position and regularly at monitoring locations as agreed in the NMP to ensure that the required noise limits are not exceeded. The Licensing Authority may request and shall be provided with the sound mixer position and noise monitoring location results at all times.
- 10. During any event that involves licensable activities being carried on under the authority of this premises licence, the Music Noise Level should be measured using an integrating-averaging sound level meter with type 2 or better of BS6698. The background noise level

- should be measured using a sound level meter complying with type 2 or better of BS5969. Time weighting F (fast response).
- 11. Where regulated entertainment is provided after 23:00, the music must not be audible within noise sensitive premises with windows open in a typical manner for ventilation.
- 12. Unrestricted access to the front of house position and backstage areas shall be allowed at all times to Wyre Council Environmental Health Department for the purpose of sound level measurements; communication with the appointed Noise Control Consultant / Sound Engineer; and for the monitoring of licence conditions. The Noise Control Consultant shall have full control over the sound amplification equipment and the volume shall be adjusted to meet the noise levels specified in Conditions 2 and 3, or as otherwise requested by an officer of Wyre Council Environmental Health Department.
- 13. No sound systems other than those authorised by the Noise Control Consultant and detailed in the Noise Assessment and Management Plan shall be operated. The licence holder shall erect signs on the campsites advising the public of this condition and implement controls through the security checkpoints to prevent any other sound systems from entering the site.
- 14. There will be a mobile telephone number which is designated as a number specifically for noise complaints. The mobile telephone which corresponds with said number will be attended to by the appointed Noise Control Consultant throughout the duration of the event.
- 15. Any complaint (including noise) received shall be logged and investigated with a written record of the complaint submitted to the Licencing Authority and/or responsible authorities 48hrs after the event has ended, or alternatively upon request before the 48hr period has elapsed. Details that shall be recorded (where provided) upon receipt of a complaint are as follows;
 - a. Name and address of the complainant, what the complaint concerns, and where / how the complainant is impacted
 - b. Validation/verification of the complaint, i.e.: detail of the investigation findings
 - c. Remedial actions taken. If no remedial actions taken: justification must be provided instead
 - d. Record of communication to the complainant(s) advising of what has been done to address their complaint.
- 16. Admission to the event shall be by ticket only with tickets exchanged for a wristband upon entry. No person shall be permitted access to the site for the event whilst they are considered to be under the influence of drugs or excessive alcohol. Entry shall also be refused to persons acting in an inappropriate or disorderly manner or refusing to be searched upon request of authorised security staff. Any person found on the site in possession of, or supplying drugs or acting in an inappropriate or disorderly manner shall be subject to the Events Ejection Procedure, detailed in the Security Plan. Where appropriate the Police will be promptly contacted regarding confiscated items or ejected individuals.
- 17. The Premises Licence Holder or their representative shall liaise with the local taxi and private hire trade for the purpose of their providing transportation to and from the site.

- 18. Deliveries of all equipment, staging, plant, waste collection, traders etc to and from the site shall not take place outside the hours of 08.00to 18:00 daily.
- 19. Within 24 hours from the end of an event that involves licensable activities being carried on under the authority of this premises licence, any loose debris or litter on the premises or in the immediate vicinity of the premises shall have been cleared.
- 20. Bins shall be placed at regular intervals along any route that patrons are likely to use for dispersal from the site. All bins shall be removed no later than the day after the event.
- 21. At least 6 months prior to any event that involves licensable activities being carried on under the authority of this premises the Licence Holder shall appoint a suitably qualified and experienced Noise Control Consultant, to the reasonable approval of Environmental Protection Department. The Noise Control Consultant shall liaise between all parties including the Licensee; promoter; sound system supplier; sound engineer; and, the Environmental Protection Department etc. on all matters relating to noise control prior to and during the event.
- 22. Noise measurements outside of the site shall be taken in accordance with the agreed Noise Monitoring Strategy forming part of the Noise Management and Assessment Plan required by Condition 1. In the event of complaints being received offsite from one direction or area, monitoring shall be increased in that area. Conversely, noise monitoring in certain locations may be to a lesser extent than that stated in the agreed Noise Management Plan, but only in advance agreement with an officer of the Wyre Council Environmental Health Department.
- 23. At least two weeks prior to any event a letter shall be circulated to local residents within a 3km radius of the licensed premises detailing the start and finish times of the event and the time(s) of any sound checks. A dedicated telephone number shall also be provided to allow the reporting of noise complaints. A copy of the letter and list of addresses to which it has been sent shall be supplied to Wyre Council Environmental Health Department.
- 24. Amplified sound from onsite traders/fair-ground attractions shall terminate no later than 22.00.
- 25. External rehearsals and sound checks are permitted only between the hours of 09:00 and 17:00.
- 26. Construction and deconstruction of staging is only permitted between the hours of 08:00 and 20:00.
- 27. No amplified foul or offensive language shall be emitted via the sound system that encourages anti-social behaviour. This shall be specified in the contract conditions with

hirers/performers/operators to ensure that anti-social behaviour is minimised and reduces the risk of disturbance.

- 28. Patrons who do not use their own vehicles or the approved methods of transport (buses, taxis, or any other form of transport agreed as part of the traffic management plan) shall not be granted access to the site. This will include patrons who walk to the site from the surrounding area.
- 29. At least six weeks after any event that involves licensable activities being carried on under the authority of this premises licence, the Licence Holder or their representative will hold a review meeting, the location of which will be within the Wyre district, to which all relevant responsible authorities will be invited to discuss any issues which arose from the event and to consider any additional measures to be applied to future events to promote the licensing objectives. Such measures will include those intended to control and prevent disorderly and violent behaviour.

Public Safety Conditions - Applicable to ALL Events

- 1. An event safety co-ordinator and a deputy shall be appointed. They shall be of sufficient competence and authority to effectively take responsibility for safety at the event and be able to authorise and supervise safety measures. The Event Safety Co-ordinator and deputy shall have no other additional duties.
- 2. The public shall not be admitted to the licensed site until such time that the premises licence holder and the event safety co-ordinator are satisfied that the site is suitable for its intended use.
- 3. A radio communication system of sufficient capacity and coverage shall be used throughout the site including any external areas of the event such as car parks. All persons in possession of a radio will be trained in its use.

Public Safety Conditions - Relevant to all Music Events/Festivals/Concerts

- 1. At least 6 months prior to the first day of any event, the Licence Holder will provide the Licensing Authority with a copy of the Event Site Plan and Event Safety Plan, including the operational management structure for the event, setting out the key role and responsibilities of the various duty holders, including identifying who has overall responsibility for complying with the Health and Safety at Work etc Act 1974. The information provided must include all the site risk assessments for the event plus assessments of matters including but not limited to crowd management, traffic management, attendee welfare and security. Issues raised by the Environmental Health Department regarding the Event Site Plan and Event Safety Plan (including but not limited to inclusion of revisions and other requested amendments/additions), must be addressed 4 weeks prior to any event to the reasonable satisfaction of the Licensing Authority.
- During any event that involves licensable activities being carried on under the authority of this premises licence, there will be an appropriate number of First Aid trained persons on duty.

- 3. Drinks will be served in vessels made from polycarbonate, plastic or another non-glass alternative at all times. All glass bottles must be decanted into such a vessel prior to being given to the public.
- 4. During any event that involves licensable activities being carried on under the authority of this premises licence, any sales of alcohol made for consumption off the premises will be provided in a sealed container.
- 5. During any event that involves licensable activities being carried on under the authority of this premises licence, the Licence Holder or their representative will ensure that a minimum of one 'spotter' is stationed at the Main Stage throughout each of the performances. The 'spotter' will be a senior member of the security team or at very busy times the Licence Holder or nominated deputy. The 'spotter's' responsibility will be to monitor the movement of the crowd particularly watching for any sways, surges or unusual crowd behaviour. In the event that any of these occur within the crowd the 'spotter' will need to make immediate contact with the Licence Holder. The Licence Holder will then need to decide on the most appropriate course of action.
- 6. When a band is performing that is known to have a lively crowd the Licence Holder (or his representative) will ensure that there are 2 'spotters' stationed at the Main Stage.
- 7. The Licence Holder or their representative will also ensure that during a performance on any of the other stages for any band known to attract a large crowd a 'spotter' will be stationed there to monitor the crowd.
- 8. During any event that involves licensable activities being carried on under the authority of this premises licence, the Licence Holder or their representative will use a suitable crowd barrier in front of the security pit.
- 9. During any event that involves licensable activities being carried on under the authority of this premises licence, the Licence Holder or their representative will put up adequate and sufficient signage to discourage crowd surfing or crowd surging to the reasonable satisfaction of the Licensing Authority.
- 10. During any event that involves licensable activities being carried on under the authority of this premises licence, the Premises Licence Holder or their representative will publish a message on the festival website discouraging the practice of crowd surfing or crowd surging.
- 11. During any event that involves licensable activities being carried on under the authority of this premises licence, the Licence Holder or their representative will implement a policy of ejecting dangerous crowd surfing or crowd surging from the festival/venue. Security will enforce the ejection of such individuals.

- 12. During any event that involves licensable activities being carried on under the authority of this premises licence, in order to facilitate efficient refuse collection and provide ease of access for emergency vehicles, each campsite area shall be interspersed by access roads in accordance with details supplied to, and agreed (such agreement not to be unreasonably withheld) by, the Licensing Authority. Each access road shall be no less than 2.5m wide.
- 13. During any event that involves licensable activities being carried on under the authority of this premises licence, the land provided for camping must be sufficient to accommodate all weekend ticket holders at a ratio of two persons per tent, with an overall average of 430 tents per hectare.
- 14. A suitable and sufficient evacuation plan and procedure shall be prepared and documented for the event covering localised, full site and major incident contingencies. In the event of severe weather (for example high winds, torrential rain or serious site flooding) an event cancellation protocol shall be implemented to ensure the safe and controlled management and communication of the cancellation.
- 15. Adequate provision shall be made in the form of tractors or 4x4 vehicles to tow stranded vehicles to hard standing.
- 16. A clearly signed/identified lost persons/children area shall be operated at the event, with the public announcement facilities used to reunite lost persons/children. Staff and stewards shall be vigilant to the possibility of children becoming separated from accompanying adults and shall be fully briefed on the procedure to follow in such circumstances.
- 17. Signage shall be displayed and maintained at the licensed site for the duration of the festival alerting attendees to the facilities, activities and general information.
- 18. In the event of an emergency, music will cease and a safety announcement will be relayed to attendees.
- 19. No member of the audience shall be allowed within 3 metres of any loudspeaker. The sound pressure level from the front –of-house around mixer position will restrict the whole audience sound level exposure to below an event level of 107dB(A) or C-weighted peak sound pressure level to 140dB.

